

OUTSIDE AND OPEN WINDOW VISIT POLICY and ACKNOWLEDGEMENT – PLEASE Print, Sign & present at time of visit.

All of our staff have had their baseline COVID test and all results were negative. Our staff will continue to be tested every other week and more frequent at times based on several factors. Rules for testing are changing all the time.

With direction from the Governor, we received new guidance regarding **outside visits and open window visits** for nursing homes. The policy of Avon Oaks for outside visits and open window visits includes:

- They need to be **scheduled ahead of time**. You need to call our Receptionists, Eileen or Janet, to schedule a visit. We are evaluating a software that will allow you to schedule online. More info to follow.
- Visits **must be monitored by a staff member and be no longer than 30 minutes**.
- If policy is not followed you will not be permitted to visit and may receive discharge notice for resident. In addition, resident may need to be put in isolation and tested per doctor instructions.

OUTSIDE VISITS: We have set up a tent outside the entrance to the daycare in between the Assisted Living and the Nursing Home for outside visits. There will be a 6 foot table and you are not to have any physical contact. When your visit is scheduled you will be instructed to call from the parking lot when you arrive and staff will motion you up to be screened prior to visit.

At no time should you enter the facility under any circumstance. If you need assistance with something, call into the facility using the 440-934-5204 or wave down supervising staff member.

Our staff will be monitoring your visit. If the guidelines are not being followed then you'll be asked to leave and reschedule your visit with Administration. If you do not leave, Avon Police will be called.

Below is a list of what is expected during your visit:

1. Have temperature taken and screened prior to visit. If temp >100 no visit allowed.
2. Utilize hand sanitizer before and after your visit.
3. Wear appropriate face covering for duration of visit **over nose and mouth**.
4. No visits inside facility unless resident is at the end of their life
5. Do not eat or drink during visit – resident or visitor
6. Do not hand anything to our resident or accept anything from resident
7. No more than 2 visitors at a time and no visitor under age of 2
8. Maintain 6 feet of distance for duration of visit.

OPEN WINDOW VISITS will be treated exactly the same as outside visits from now on. These must be scheduled ahead of time and monitored. You will need to be screened, etc. We will try to accommodate all requests but please understand the burden this puts on our staff as they are trying to take care of your loved ones and we have difficulty with staffing at times. **DO NOT REMOVE OR MOVE THE SCREEN.**

Thank you for your patience and understanding as we try to reopen slowly and safely.

I have attached the screening tool for you to review.

If you have any questions or concerns please call Colleen Costello, Administrator 440-934-3808, or Mindi Husk, Director of Nursing.

Signature _____ **Print Name** _____

RESIDENT NAME: _____